



Privacy Policy

Data Collection and Use

KJ Millard Limited takes your privacy seriously. We only request personal data necessary for the provision of our waste management services. Personal data you supply will be used as follows:

- To create client records to arrange your delivery/collection/exchange
- Manage order queries
- To process requests to provide services as a third party supplier
- Invoicing
- Credit vetting
- Debt collection
- To send marketing information including updates on products and services
- To respond to enquires or investigations by regulatory bodies or law enforcement agencies
- As part of any report required by our insurers or legal advisers
- For the purpose of complying with our professional, legal and regulatory obligations
- To discuss your account or changes to this Privacy Policy

Your Access to and Control Over Data

You may opt out of any future contacts from us at any time. You can do this via email to info@kjmillard.co.uk or telephone 01608 641361.

You also have the right to:

- See what data we hold about you, if any
- Edit any data we have about you
- Ask us to delete your personal data
- Raise concerns you have about our use of your data

Account Customers

In order to use our services, you may be required to complete a Customer Application Form. This application process requires information such as your name, telephone number and email address. This information is used to contact you about orders and we may consult a third-party credit reference agency to assess the level of credit to apply to your account. In the event of default, we may pass your details to a third-party debt collection agency.



KJ Millard Skip Hire

The local family run, professional skip company

01608 641361
info@kjmillard.co.uk
www.kjmillard.co.uk

Sharing

We do not hold any personal financial information such as credit card details without your written authorisation. KJ Millard Ltd does not retain, share, store or use personally identifiable information for any secondary purposes beyond processing payment for our services as per your orders.

Cross-Hiring

We partner with other GDPR compliant third parties to provide services outside our geographical service area. If you agree to us cross-hiring work for you, we will share contact information necessary for the provision of those services.

Keeping and storing your personal data (Security)

The security of your personal data is of paramount importance to us. The majority of the personal data we hold is stored electronically, in our secure IT systems, or in hard copy, either at our office premises, securely offsite on backup drives or by trusted third parties (cross-hiring). Only employees who need the information to perform a specific job are granted access to personally identifiable information.

We also have procedures in place to deal with any suspected data security breach. We will notify you and any applicable regulator of a suspected data security breach where we are legally required to do so.

Notification of Changes

Whenever material changes are made to this Privacy Policy, we will publish the amended policy on our website.

If you feel we are not abiding by this Privacy Policy, you should contact us immediately on 01608 641361 or email info@kjmillard.co.uk